

# RMA Form



Return address: SIGRIST-PHOTOMETER AG, Hofurlistrasse 1, 6373 Ennetbürgen, CH-Schweiz

For import / export: to avoid unnecessary custom fees, the documents for the return shipment must be accurate (in respect of origin & value of the goods etc.). For additional information about this concern, please refer to the document "Customs relevant handling of return deliveries of material for repair", doc.nr.15727.

Bill number		Serial number	
Part number		RMA-number (will be given)	
Customer		Location	
Warranty	Yes No	Time of damage	Transport Mounting Operation

Contact person by inquiry (name, e-mail address and phone number):

Affected part	Photometer Control unit Spare part	
Fault description What problem do you observe?		
Suspected failure cause		
Troubleshooting measures taken		
Operating conditions What are the external influences of the device?		
Findings of Sigrist Photometer AG		

# Declaration of Decontamination

For the safety of our employees and because of legal regulations we need a signed "declaration of decontamination" before your return can be handled. This signed declaration must be included with the shipping documents on the outside of the packaging. Any returns which were exposed to hazardous substances and were not professionally decontaminated are not accepted and will be sent back on your cost.

Devices have been in contact with hazardous substances?                      Yes    No

If yes, please list the hazardous substances.

Trade name	Danger class	Safety precautions
1		
2		
3		

Devices have been decontaminated professionally, see declaration of decontamination.

Yes    No

If yes, describe the cleaning procedure:	
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## Legally binding declaration

Herewith I confirm that the returned instruments were cleaned and decontaminated according to the industry standards and all appropriate regulations. The instruments are free of hazardous substances.

If the repair order is not issued, I confirm herewith that I am informed about a lump sum of CHF 150,- for the quotation costs will be charged. Eventually, there might be additional elimination and/or return transportation costs.

Company stamp and legally binding signature



.....  
Location / Date:

Name of the signatory in block letters:

Remarks: